



## Shareholder Loyalty Program Conditions

### Conditions of Participation

The Shareholder Loyalty Programme (hereinafter referred to as 'the Programme') is available for registration to any shareholder who owns 100 or more shares of AS "VIRŠI-A".

These Terms and Conditions constitute an agreement between AS "VIRŠI-A" (unified reg. No. 40003242737, registered address: Kalna iela 17, Aizkraukle, Aizkraukle Municipal Parish, Aizkraukle Municipality, LV-5101, Latvia) and a member of the Programme on participation in the Programme (by registering participation in the Programme and confirming you as the owner of shares corresponding to the participation of the number of shares determined in the Programme, the shareholder becomes a member of the Programme). The member is given the opportunity to receive benefits in accordance with these Terms and Conditions when participating in the Programme.

Prior to participating in the Programme, the member must become acquainted with these Terms and Conditions and the Shareholder Loyalty Programme Privacy Notice and certify that the member has become acquainted therewith. The shareholder of AS "VIRŠI-A" has the right to choose whether he/she wants to become a member of the Programme.

The Shareholder Loyalty Program Privacy Notice forms an integral part of these Terms and Conditions and the member is informed thereof prior to the commencement of participation in the Programme.

### Login

To receive the Programme offer, a shareholder who owns at least 100 shares of AS "VIRŠI-A" must be registered on the website [www.virsi.lv/investoriem](http://www.virsi.lv/investoriem), indicating their:

- given name, surname or name of the legal entity;
- personal identification number or registration number;
- e-mail address;
- phone number for communication and receipt of e-vouchers;
- address — for receiving a loyalty card.

After registration and verification of the shareholder's ownership of shares, the shareholder will receive a confirmation e-mail about participation in the Programme.

The list of Programme members is updated on the 10<sup>th</sup> date of each month or the next business day (if the 10<sup>th</sup> date is a day-off or a public holiday). At the time of updating the list of shareholders, those shareholders whose number of shares of

AS "VIRŠI-A" does not correspond to that specified in the Programme are excluded from the list, and after registration in the Programme, new shareholders, the number of AS "VIRŠI-A" shares held by whom corresponds to that specified in the Programme, are added. New shareholders, if they want to become members of the Programme, must register on the website indicated above and will be sent a shareholder loyalty card to the specified address.

### Benefits

Each member of the Programme receives one loyalty card, which provides the following benefits:

- discount of 8 cents per litre/kilogramme of fuel for all types of fuel (DD, E98, E95, LPG, CNG);
- 30% discount on coffee drinks;
- 30% discount on dishes prepared on the spot (all dishes from the up-to-date menu);
- 30% discount on car goods;
- 30% discount on spillable windshield fluid;
- 30% discount on car wash;
- 10% off sandwiches and grilled sandwiches;
- every six months, an e-mail about the company's and industry news, as well as information about new products and a digital product voucher, which provides the opportunity to receive a limited number of new seasonal products free of charge, as well as other information relevant to the participant about changes or news of the Programme.

### Additional Information

- Discounts do not apply to meal kits on the menu.
- The fuel discount is calculated from the current price at the petrol station. The discount does not apply to wholesale purchases.
- Discounts do not add up to other existing discounts and benefits, which are also due to the member of this Programme as a participant of other activities organised by AS "VIRŠI-A", such as loyalty programme. Simultaneously, it does not affect the right of the Programme member to enjoy the benefits due to other activities organised by AS "VIRŠI-A", in so far they do not overlap with the benefits of the Programme.
- If the loyalty card has been lost, AS "VIRŠI-A" must be informed, and it is possible for the shareholder to receive a new card.
- AS "VIRŠI-A" reserves the right, upon prior notice to the members, to change the terms and conditions of the Programme or to completely or partially terminate the Programme and the benefits offered thereby. AS "VIRŠI-A" will notify about the changes to or termination of the Programme no later than 15 days after making the changes by sending the information in the form of an e-mail to the e-mail address specified by the Member.
- The loyalty card is intended for the personal use of the Member only. The Member may not transfer the loyalty card to third parties.
- In case of violation of the Terms and Conditions of the Programme, AS "VIRŠI-A" may block the loyalty card without prior notice.

### Termination of Participation in the Programme

The Member may terminate participation in the Programme in the following ways:

- if the Member submits a signed application on the wish to terminate his/her participation in the Programme; and sends it to AS "VIRŠI-A" according to the contact details specified in these Terms and Conditions.
- AS "VIRŠI-A" may suspend/terminate the participation of the Participant in the Programme in the following ways:
  - if the Member uses the loyalty card in violation of these Terms and Conditions, for example, illegally uses the card that does not belong to the Member, otherwise attempts to harm the stability, security of the Programme, the interests of AS "VIRŠI-A" or other Members of the Programme, the Card may be blocked without an individual notice, while the Member's participation in the Programme may

be irrevocably deleted;

- if AS "VIRŠI-A" decides to terminate the operation of the Programme and announces the termination of the Programme. AS "VIRŠI-A" informs about the termination of the Programme on the website of the Programme or by sending information in the form of an e-mail to the specified e-mail address to each Member;

- if the Member objects to the terms or conditions of participation set forth in the Privacy Notice in whole or in part thereof and as a result thereof, in the opinion of AS "VIRŠI-A", it is impossible or difficult to ensure the Member's participation in the Programme.

### Closing Conditions

These Terms and Conditions shall be interpreted in accordance with the laws and regulations of the Republic of Latvia.

Any disputes relating to these Terms and Conditions or the Programme will be resolved first through negotiation. If an agreement between the parties is not reached, the disputes will be dealt with pursuant to the procedures laid down in the laws and regulations of the Republic of Latvia.

If a court or other competent authority recognises a section of these Terms and Conditions as wholly or partly unfounded or unenforceable, the other sections of these Terms and Conditions shall remain in force and effect.

These Terms and Conditions shall enter into force on 20 June 2024. With the entry into force of these Terms and Conditions, the Terms and Conditions of the Shareholder Loyalty Programme of 9 November 2021 shall become invalid